

Operator Certification and Training

- ◆ State training plan for drinking water, wastewater and confined animal feeding operators.
- ◆ Training approval and coordination.
- ◆ Operator certification.
- ◆ Interstate operator certification via reciprocity.
- ◆ Publish the *Water and Wastewater Digest* newsletter.

For information about the department's Environmental Assistance Office or any of our services, please call us, send us a fax or visit our home page. We will be glad to help you.

Missouri Department of Natural Resources

Outreach and Assistance Center
Environmental Assistance Office
P.O. Box 176
Jefferson City, MO 65102

Phone:

1-800-361-4827

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(573) 526-6627

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(573) 526-5808

Home Page:

[www.dnr.state.mo.us/
oac/env_assistance.htm](http://www.dnr.state.mo.us/oac/env_assistance.htm)

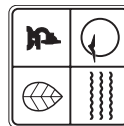
E-mail:

oac@dnr.state.mo.us

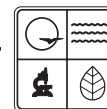


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Missouri Department of Natural Resources
Environmental Assistance Office
P.O. Box 176
Jefferson City, MO 65102-0176



Missouri
Department of
Natural Resources

Environmental Assistance Office

Outreach and
Assistance Center

The Environmental Assistance Office

The Environmental Assistance Office is a non-regulatory service of the Missouri Department of Natural Resources. Our mission is to provide information, assistance and training to business owners, farmers, local governments and the general public on how to control or reduce pollution. We also help people go beyond the minimum regulatory requirements to include environmental considerations as a central part of their planning and operations. We do this by providing technical and managerial assistance, financial planning assistance and other kinds of help, training and information.

Business Assistance

- ◆ Environmental permit application and document guidance including EIQs and Form Rs.
- ◆ Providing information through presentations, workshops and meetings with owners and employees.
- ◆ Environmental evaluations of facilities.
- ◆ Air pollution control and small business technical assistance.
- ◆ Administrative support of the Small Business Compliance Advisory Committee, which oversees the impact of environmental regulations and technical assistance to small businesses.

Agricultural Assistance

- ◆ Provide environmental permit and letter of approval application guidance.
- ◆ Provide information through presentations, workshops and meetings with owners and employees.
- ◆ Conduct environmental evaluations of facilities.
- ◆ Provide animal waste disposal operations assistance.
- ◆ Secondary containment and air pollution control guidance for agricultural chemical facilities.
- ◆ Coordinate with associations, organizations and other agencies to resolve environmental issues related to agriculture and to promote environmental stewardship through pollution prevention.

Government Assistance

- ◆ Guidance in formation of sewer, water and other districts.
- ◆ Drinking water and wastewater facilities planning, operation and management assistance.
- ◆ Solid waste management assistance.
- ◆ User charge system analysis.
- ◆ Providing information through presentations, meetings and direct public involvement.

- ◆ Environmental Management Institute for local government officials.

Pollution Prevention Assistance

- ◆ Household hazardous waste collection planning.
- ◆ Small quantities of hazardous waste, family farm hazardous waste and household hazardous waste information assistance.
- ◆ Waste minimization guidance.
- ◆ Pollution prevention information.
- ◆ Pollution prevention training.
- ◆ Pollution prevention coordination and promotion.
- ◆ On-site pollution prevention assessments.
- ◆ Coordinate Missouri activities for the Toxic Release Inventory (TRI).

Environmental Management Systems (EMS)

- ◆ Provide information, general guidance and training related to EMS activities in Missouri.
- ◆ Administer the Environmental Management Partnership program promoting EMS in Missouri.